| Templates and poli Members and theil Eye Care Collective Poolicies. | icies from Eye Care r practices may use re assumes no res | e Collective are pose this document sponsibility for the | rovided for memb as is, or as a star e enforcement or | ers and their practic ting point for their o effectiveness of its | e of our service. own documents. s templates and |
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Interview Guide

Position: Optometric Assistant – Pre-Tester

| Applicant Name: | Interviewing for position: | Interviewer: | Date: |
|-----------------|----------------------------|--------------|-------|
| | | | |

| Foundational Competency Questions: | Comments: | Rating: |
|--|-----------|---------|
| Competency: customer service | | |
| 1. | | 5 High |
| e.g. Can you explain why its important to give the patient the 'why' to the pretests you complete? | | 3 Med |
| tests you complete: | | 1 Low |
| 2. | | 5 High |
| | | 3 Med |
| | | 1 Low |
| Competency: organisation | | |
| 1. e.g. How do you ensure you complete | | 5 High |
| the relevant px information in their file whilst performing the pre-testing? | | 3 Med |
| winds performing the pre-testing. | | 1 Low |
| 2. | | 5 High |
| | | 3 Med |
| | | 1 Low |
| Competency: team player | | |
| 1. | | 5 High |
| e.g. What other areas in the clinic do you see yourself supporting your team in? | | 3 Med |
| 111: | | 1 Low |
| 2. | | 5 High |
| | | 3 Med |
| | | 1 Low |
| Competency: self-learning | | |

| 1. e.g. How would you approach learning | 5 High |
|---|---------------|
| a new piece of technology within the clinic? | 3 Med |
| omno. | 1 Low |
| 2. | 5 High |
| | 3 Med |
| | 1 Low |
| Competency: | |
| 1. | 5 High |
| | 3 Med |
| | 1 Low |
| 2. | 5 High |
| | 3 Med |
| | 1 Low |
| Self-Management: | |
| If I called your former boss, what would they say your best strengths are? What would you need to improve on? | |
| When you work hard and perform your job well, how do you like to be recognized? | |
| Conversely, when making a mistake, how would you like to receive feedback? | |
| What motivates you? | |
| Other Questions: | |
| Thinking about your best boss, what are traits they had that you most admired? | |
| What are your long-term career goals? 5 Years? | |
| Interviewers Comments: | Total Rating: |
| Availability: | |

| Upcoming vacation/appointments booked? | |
|---|--|
| Do they need specific days of the week off? | |
| What are their salary expectations? | |
| Questions from the Candidate | |
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